

Swine Flu Update 20 July 2009

Following the recent media reports regarding the increased level of reported cases of Swine Flu ETI advise the below status update:

1) If a policyholder or a member of the policyholder's immediate family is still in the UK and wishes to cancel a holiday as a result of swine flu:

ETI will provide cover for cancellation of a holiday if the policyholder, or a member of the policyholder's immediate family who is travelling with the policyholder, have been diagnosed by a medical practitioner with having contracted swine flu, or have been quarantined by a medical practitioner, and is in receipt of written supporting evidence.

2) If a policyholder or a member of the policyholder's immediate family is still in the UK and wishes to cancel a holiday as a result of the risk of contracting swine flu:

There is no cover for cancellation of a holiday if the policyholder or a member of the policyholder's immediate family who is travelling with the policyholder and has not been diagnosed with Swine Flu and simply does not wish to travel for fear of contracting Swine Flu.

3) If the policyholder or member of the policyholder's immediate family are diagnosed by a medical practitioner with Swine Flu whilst on holiday:

ETI will provide cover under the medical section within the limits of the policy and this will extend to cover for quarantine if the policyholder is confined to their accommodation. The costs of this will be met subject to approval by ETI's assistance company, as will the cost of the return flight to the UK.

ETI will send further advice as the situation demands.